

(Caption of Case)

IN RE:

REQUEST FOR CERTIFICATION OF THE USE
OF UNIVERSAL SERVICE FUNDS PURSUANT
TO 47 C.F.R. 54.314 AND
TELECOMMUNICATIONS ACT section 254(e),
FEDERAL COMMUNICATIONS COMMISSION
CC DOCKET NO. 96-45 (2018)(FORM 481); AND
ANNUAL REPORTS FOR ETC

BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER SHEET

DOCKET

NUMBER: 2018 - 14 - C

(Please type or print)

Submitted by: Victoria Martin

SC Bar Number: _____

Address: 1725 Windward Concourse, Suite 150Telephone: (678)672-2831Alpharetta, Georgia 30005Fax: (770)232-9208

Other: _____

Email: etc@telecomcounsel.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously

☐ Other: _____

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)		
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other:
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit	
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report	

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Telephone: (770) 232-9200
Facsimile: (770) 232-9208

August 13, 2018

VIA FEDERAL EXPRESS

Chief Clerk of the Commission
South Carolina Public Service Commission
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210
(803) 896-5100

Re: Q LINK WIRELESS LLC
Docket No. 2018-14-C

RECEIVED

AUG 14 2018

**PSC SC
MAIL / DMS**

Dear Sir/Madam:

Pursuant to Staff Request, enclosed please find for filing the Company's ETC Annual Report, which includes a copy of the FCC Form 481.

I have enclosed an extra copy of this letter to be date-stamped and returned to me in the self-addressed, postage prepaid envelope I have provided. */de*

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me.

Respectfully submitted,



Lance J.M. Steinhart
Lance J.M. Steinhart, P.C.
Attorneys for Q LINK WIRELESS LLC

Enclosures

cc: ORS via USPS (2 copies)

BEFORE
THE PUBLIC SERVICE COMMISSION OF
SOUTH CAROLINA

RECEIVED

AUG 14 2018

DOCKET NO. 2012-15-C

PSC SC
MAIL / DMS

IN RE: Amended Application of Q LINK WIRELESS, LLC for Designation as an Eligible Telecommunications Carrier in the State of South Carolina))))	ETC ANNUAL REPORT
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Pursuant to 26 S.C. Code Ann. Regs. 103-690.1 and Order No. 2013-638, Q LINK WIRELESS LLC (“Q Link” or “the Company”), by undersigned counsel, hereby submits its 2018 Eligible Telecommunications Carrier (“ETC”) Annual Report and respectfully requests that the South Carolina Public Service Commission (“Commission”) certify Q Link’s eligibility to receive federal low income support for the 2019 calendar year. Q Link submits the following in compliance with 26 S.C. Code Ann. Regs. 103-690.1:

I. Certification of compliance with CTIA Consumer Code (103-690.1(B)(a))

Q Link certifies that it is in compliance with the CTIA Consumer Code for Wireless Service, as it is required to do pursuant to 47 C.F.R. § 54.202(a)(3). See also Exhibit A.

II. Lifeline Reporting

103-690.1(b)(3) - Requests for service that were unfulfilled

Q Link is not aware of any unfulfilled requests for service in the prior calendar year from Lifeline-eligible customers who completed the application process, including provision of all necessary documents required to be enrolled.

103-690.1(b)(4) - Number of complaints per 1,000 handsets

Q Link had 0.15 complaints per 1,000 handsets in the prior calendar year.

103-690.1(b)(5) - Certification of compliance with applicable service quality standards and consumer protection rules

Q Link certifies that it is in compliance with all applicable service quality and consumer protection requirements and standards, including the CTIA Consumer Code for Wireless Service. See Exhibit A.

103-690.1(b)(6) - Certification of ability to function in emergency situations

Q Link provides service by reselling the wireless network services of facilities-based underlying carriers such as Sprint and T-Mobile (“Underlying Carriers”) and certifies that it is able to remain functional in emergency situations based on 47 C.F.R. § 54.202(a)(2). See Exhibit A. The Company obtains from its Underlying Carriers the network infrastructure and wireless transmission facilities to allow the Company to operate as a Mobile Virtual Network Operator (“MVNO”). As Tier I carriers, these Underlying Carriers have redundancies, back-up generator power and an extensive disaster recovery program, as well as reasonable amounts of back-up power and the ability to reroute traffic around damaged facilities and manage traffic spikes resulting from emergency situations. As an MVNO, these capabilities benefit Q Link’s customers.

103-690.1(b)(7) - Certification regarding provision of comparable local usage plan

Q Link certifies that it offers a local usage plan comparable to that offered by the incumbent LEC (“ILEC”) in the relevant service areas. Q Link offers a variety of rate plans that provide its customers with local usage capabilities, but without the burden of contracts or activation fees. Q Link’s offering exceeds those of the ILEC in several respects. Q Link offers customers a certain amount of service free of charge. Q Link customers can use these free minutes to place calls statewide (and even nationwide) because Q Link does not constrict customers’ use by imposing a local calling area requirement. Q Link also provides Lifeline

customers with E911 capabilities and access to voice mail, caller I.D., and call waiting services at no cost.

103-690.1(b)(8) - Certification regarding equal access

The requirement to provide equal access to long-distance carriers in the event that no other ETC is providing equal access within its designated service area has been eliminated from federal rules governing ETC designation. As such, the Company believes this requirement to no longer be applicable.

103-690.1(b)(9) - Number of Lifeline customers

Q Link had 39,368 Lifeline customers as of December 31 of the prior year.

103-690.1(b)(10) - Copies of responses to the Lifeline Verification Survey or Certification filed with USAC

Q Link has previously filed with the Commission a copy of its most recent Annual Lifeline Certification (Form 555) filed with the Universal Service Administrative Company ("USAC"). See attached Exhibit B for a copy of Q Link's FCC Annual Report (Form 481).

Respectfully submitted,



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 (770) 232-9208 (Fax)
 E-Mail: lsteinhart@telecomcounsel.com

Attorneys for Q LINK WIRELESS LLC

July 10, 2018

EXHIBIT A

/

Service Quality and Consumer Protection

The Company is committed to satisfying all applicable state and federal requirements related to consumer protection and service quality standards.

The Company complies with the Cellular Telecommunications and Internet Association's (CTIA) Consumer Code for Wireless Service.

1. Disclose Rates and Terms of Service – These are fully disclosed in advertising as well as on the Company's website.
2. Make Coverage Maps Available – Coverage maps are available on the Company's website.
3. Provide contract terms – the Company does not employ contracts.
4. Allow a trial service – Since Lifeline customers receive free service, there is no contract with company to the service on their part. If the service does not suit their needs, they can cancel service.
5. Provide Specific Disclosure in advertising – All Company advertising, including its website, fully discloses charges and service parameters.
6. Separately Identify Carrier Charges from Tax on Billing Statements – the Company does not render billing statements to its prepaid customers, but for every transaction they make, service charges vs. taxes are fully described.
7. Provide Customers with the Right to Terminate Service Upon Changes to Their Contract – As mentioned, we don't employ contracts so this provision does not apply.
8. Provide Ready Access to Customer Service – Customers can call customer service for free by dialing 611 or a toll free number. These numbers are disclosed on the Company's website and in advertising and customer welcome materials. Customers may also access Customer Service online through the Company's website.
9. Promptly Respond to Customer Inquiries and Complaints from Government Agencies – We promptly respond to all complaints. If a customer care representative cannot help a customer, we have an escalation process. The Company is committed to resolving customer questions, concerns and complaints in a swift and satisfactory manner.
10. Privacy Policy – The Company protects the privacy of customer information in accordance with applicable federal and state laws. Our privacy policy is available, via link, on every page of the Company's website.
11. Provide Consumers with Free Notifications for Voice, Data and Messaging Usage, and International Roaming – Because the Company's service is prepaid, customers are not able to incur overage charges. However, the Company provides, at no charge, (a) a notification to consumers of domestic wireless plans that include limited data allowances when consumers approach their allowance for data usage; (b) a notification to consumers of domestic voice and messaging plans that include limited voice and messaging allowances when consumers approach their allowance for those services; and (c) a notification to consumers without an international roaming plan/package whose devices have registered abroad and who may incur charges for international usage. The Company also clearly and conspicuously discloses tools or services that enable consumers to track, monitor and/or set limits on voice, messaging and data usage.

12. Abide by the following principles regarding the ability of customers, former customers, and individual owners of eligible devices to unlock phones and tablets, ("mobile wireless devices") that are locked by or at the direction of the carrier –

- (1) Disclosure. The Company has posted on its website its clear, concise, and readily accessible policy on postpaid and/or prepaid mobile wireless device unlocking.
- (2) Postpaid Unlocking Policy. Not Applicable.
- (3) Prepaid Unlocking Policy. Upon request, the Company will unlock prepaid mobile wireless devices no later than one year after initial activation, consistent with reasonable time, payment or usage requirements.
- (4) Notice. The Company will clearly notify customers that their devices are eligible for unlocking at the time when their devices are eligible for unlocking or automatically unlock devices remotely when devices are eligible for unlocking, without additional fee. The Company reserves the right to charge non-customers/nonformer-customers with a reasonable fee for unlocking requests. Notice to prepaid customers may occur at point of sale, at the time of eligibility, or through a clear and concise statement of policy on the Company's website.
- (5) Response Time. Within ten business days after receiving a request, the Company will unlock eligible mobile wireless devices or initiate a request to the OEM to unlock the eligible device, or provide an explanation of why the device does not qualify for unlocking, or why the carrier reasonably needs additional time to process the request.
- (6) Deployed Personnel Unlocking Policy. The Company will unlock mobile wireless devices for deployed military personnel who are customers in good standing upon provision of deployment papers.

The Company reserves the right to decline an unlock request if it has a reasonable basis to believe the request is fraudulent or the device is stolen.

Functionality in Emergency Situations

As a reseller, the Company relies upon its underlying facilities-based carriers (Sprint and/or T-Mobile, collectively "Underlying Carriers") for functionality in emergency situations. Through the Company's agreement with its Underlying Carriers, Q LINK WIRELESS has the ability to remain functional in emergency situations. The Underlying Carriers wireless networks have reasonable amounts of back-up power and the ability to reroute traffic around damaged facilities and manage traffic spikes resulting from emergency situations. Each cell site is equipped with two to four hours of battery back-up power, and many cell sites provide overlapping coverage for neighboring areas, ensuring that coverage continues in the event of damage to a particular facility. These neighboring cell sites can be adjusted to provide coverage to a wider service area in the event of an emergency. As an MVNO of Underlying Carriers, these capabilities benefit Q LINK WIRELESS customers.

EXHIBIT B

FCC Form 481

FCC Form 481 - Carrier Annual Reporting Data Collection Form	
OMB Control No. 3060-0586/OMB Control No. 3060-0819	
July 2018	

<010>	Study Area Code	249025
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2019
<030>	Contact Name: Person USAC should contact with questions about this data	Heather Kirby
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	etc@telecomcounsel.com
Form Type		54.422

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0588/OMB Control No. 3060-0519 July 2018
--	--

<010>	Study Area Code	249025
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kisby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327806 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etotelecomcounsel.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	

(500) Compliance With Service Quality Standards and Consumer Protection Rules Data Collection Form		FCC Form 481 OMB Control No. 3060-0886/OMB Control No. 3060-0819 July 2018
<010> Study Area Code	249026 --	
<015> Study Area Name	Q Link Wireless LLC	
<020> Program Year	2019	
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035> Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	hck@qlinkwireless.com	
<S15> Certify compliance with applicable minimum service standards		

(600) Functionality in Emergency Situations Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	249825
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327808 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	hkc@elecomcounsel.com
<600>	Certify compliance regarding ability to function in emergency situations	
<610>	Descriptive document for Functionality in Emergency Situations	

<010>	Study Area Code	249025
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(5) includes:

[illegible]

(1000) Voice and Broadband Service Rate Comparability Data Collection Form

FCC Form 481
OMB Control No. 3060-0386/OMB Control No. 3060-0819
July 2018

<010>	Study Area Code	249025
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<1000> Voice services rate comparability certification

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

(1100) Non-terrestrial Backhaul Reporting		FCC Form 481	
Data Collection Form		OMB Control No. 3060-0986/QMB Control No. 3060-0819	
		July 2018	

<010>	Study Area Code	249025
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<1140> Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.

(1200) Terms and Condition for Lifeline Customers		FCC Form 481	
Lifeline Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819	
		July 2018	

<010>	Study Area Code	249025
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@teleconncounsel.com

Q Link 1210 (2018) generic.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

(2005) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers Affiliated with Price Cap Local Exchange Carriers

FCO Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2018

<010>	Study Area Code	249025
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702377805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecounsel.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2017.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(iii)(C)

Name of Attached Document Listing
Required Information

(3005) Rate Of Return Carrier Additional Documentation		FCC Form 481
Data Collection Form		OMB Control No. 3060-0886/OMB Control No. 3060-0819
		July 2018

<010> Study Area Code 249025

<015> Study Area Name Q Link Wireless LLC

<020> Program Year 2019

<030> Contact Name - Person USAC should contact regarding this data Heather Kirby

<035> Contact Telephone Number - Number of person identified in data line <030> 7702327805 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> etc@telecomcounsel.com

CAF BLS Reporting

(3008A) Please indicate whether new locations were deployed during the prior calendar year. (Yes/No)

(3008B) Please enter the number of new locations deployed in the prior calendar year associated with each of the following speed tiers.

(3008B1) Number of newly built locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps.

(3008B2) Number of newly built locations with access to broadband speeds of 25/3 Mbps or higher.

(3008C) Please provide the percentage of deployment across the entire study area.

(3005) Rate of Return/Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0386/OMB Control No. 3060-0813
	July 2018

<010>	Study Area Code	249025
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information <input type="text"/>
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information <input type="text"/>
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	<input type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No) <input type="radio"/> <input type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information <input type="text"/>
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) <input type="radio"/> <input type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3019)	Either a copy of their audited financial statement; or	<input type="checkbox"/>
	(2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information <input type="text"/>

(3005) Rate of Return Carrier Additional Documentation (Continued)	
Data Collection Form	FCC Form 481 OMB Control No. 3060-0886/OMB Control No. 3060-0819 July 2018

<010> Study Area Code	249025
<013> Study Area Name	Q Link Wireless LLC
<020> Program Year	2019
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035> Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	atc@qtelecomcounsel.com

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant in Service (TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<010>	Study Area Code	249028
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702227805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	at@telecomhouse1.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information

<010>	Study Area Code	210025
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7127271006 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	etec@telecomcounsel.com

(5010) Do you participate in the Alaska plan? (Yes/No)

(5011) Please indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance-limiting satellite backhaul. (Yes/No)

(5012) If the filing carrier identified in its approved performance plans that it relies exclusively on satellite backhaul for a certain portion of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas that were previously served exclusively by satellite backhaul. (Yes/No)

[illegible]

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<010> Study Area Code	249025
<015> Study Area Name	Q Link Wireless LLC
<020> Program Year	2019
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035> Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0966/OMB Control No. 3060-0819 July 2018
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<010> Study Area Code	249025
<015> Study Area Name	Q Link Wireless LLC
<020> Program Year	2019
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035> Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Expert Telecom Compliance</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Expert Telecom Compliance
Name of Reporting Carrier:	Q Link Wireless LLC
Signature of Authorized Officer:	CERTIFIED ONLINE
Printed name of Authorized Officer:	Issa Asad
Title or position of Authorized Officer:	CEO
Telephone number of Authorized Officer:	8006101540 ext.
Study Area Code of Reporting Carrier:	249025
Filing Due Date for this form:	07/02/2018
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	Q Link Wireless LLC
Name of Authorized Agent Firm:	Expert Telecom Compliance
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE
Date:	06/27/2018
Name of Authorized Agent Employee:	Victoria Martin
Title or position of Authorized Agent or Employee of Agent:	Regulatory Specialist
Telephone number of Authorized Agent or Employee of Agent:	6706722831 ext
Study Area Code of Reporting Carrier:	249025
Filing Due Date for this form:	07/02/2018
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

Bundle Plan 1: 350 Minutes & 1 GB Data ("Q LINK ALWAYS ON")

350 anytime minutes per month

Unlimited text messaging

1 GB data per month

Minutes & data do not rollover

Net cost to Lifeline customer: \$0

Data-Only Plan 2: 1 GB Data1 GB data per month (*no rollover*)

Net cost to Lifeline customer: \$0

Bundle Plan 3: 750 Minutes & 1 GB Data

750 anytime minutes per month

Unlimited text messaging

1 GB data per month

Minutes & data do not rollover

Net cost to Lifeline customer: \$15 every 90 days*

**Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Bundle Plan 1 (Q LINK ALWAYS ON)*

Bundle Plan 4: 1000 Minutes & 100 MB

1000 anytime minutes per month

Unlimited text and picture messaging

100 MB data per month

Minutes & data do not rollover

Net cost to Lifeline customer: \$0

All plans include:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data is at 3G speeds or higher

Additional Airtime available for purchase, rates posted on Q LINK's website:<https://qlinkwireless.com/members/cart/quickpurchase.aspx>

Complete program terms and conditions posted on Q LINK's website:

<https://qlinkwireless.com/terms/states.aspx>

AFFIDAVIT

STATE OF FLORIDA)
)
 COUNTY OF BROWARD)

Personally came and appeared before me, the undersigned Notary, the within named Issa Asad, who makes this his statement and Affidavit upon oath and affirmation of belief and personal knowledge that the following matters, fact and things set forth below are true and correct to the best of his knowledge.

Q LINK WIRELESS LLC certifies that its Lifeline discounts or the equivalent thereof are equal to the amount of total Federal Universal Service Fund support per line.


 Issa Asad, CEO
 Q LINK WIRELESS LLC

SWORN TO and subscribed before me, the
 undersigned Notary Public, the 26 day of
JUNE, 2018

My Commission expires Oct 15, 2021


 Notary Public

